

UPBed™

PRODUCT MANUAL



UPBED

 **journey**
HEALTH & LIFESTYLE®

www.shopjourney.com



If your UPBed™ does not operate or if you think parts are missing, contact the dealer immediately.



Important Information

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

Warranty Warning

Do not open any control boxes, remote hand controls, motors or other electrical components. The product warranty will be void if these components are tampered with or altered. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way. Doing so will void the warranty. Any repair or replacement of base parts must be performed by authorized personnel.

Lubrication Warning

This product is designed to be maintenance free. Do not apply lubricant to any part.

Product Ratings

UL-recognized components. CFR 1633 rated.

The lift motors are not designed for continuous use. If equipped with massage, massage motors are also not designed for continuous use. Any attempt at continuous use will shorten the lift expectancy of the product and may void the warranty.

The recommended weight for the UPBed™ is 600 lb, distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. It will lift this amount going from the chair position to the lift position.

NOTE: Exceeding the recommended weight restrictions could damage the base and void the warranty.

For best performance, consumers should enter and exit the bed in the lifted chair position or in the flat (horizontal) position. Avoid placing extra weight on head or foot section of the base, including when in raised position. ***DO NOT STAND ON THE BED AT ANY TIME.***

Small Children and Pets Warning

After unboxing the bed, immediately dispose of packing materials as they can smother small children and pets. To avoid injury, children or pets should never be allowed under or on the bed base. Children should never operate this bed without adult supervision.

Pacemaker Warning

This product produces a vibrating sensation. It is possible that individuals with pacemakers may experience a sensation similar to exercise. Consult physician for information as to how this may affect you.

Oxygen Warning

Do not use this base with tent-type oxygen therapy equipment or near explosive gases.

Service Requirements

In the event that service is required, service technicians are not responsible for moving furniture, removing headboards or footboards, or moving any other items required to perform maintenance on the bed.

Pinch-Point Warning

During the operation of the bed, gaps (pinch points) are created. A child, a person's limbs, or a pet can become entrapped during use and when base is in the raised position. Always keep gap areas (pinch points) clear and keep arms and legs on top of the base. Failure to follow this warning could result in serious injury or death.

Location Environment

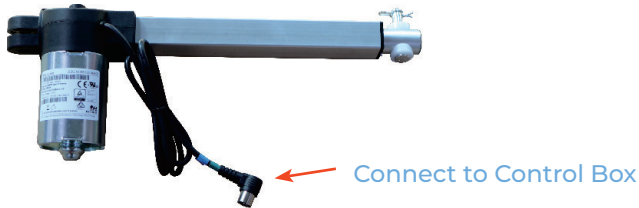
The level of sound experienced during operation is directly related to the location environment. When a base is located on a hardwood floor with the massage feature in operation, a vibrating tone could be audible. To minimize this resonance, place a piece of carpet or rubber caster cups under each legs or caster on the base.

If you have any questions, call us at our toll free number:

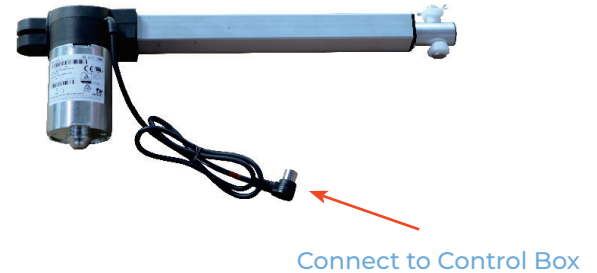
1-800-958-8324

1. The Head Motor is connected to the Control Box in the indicated slot.
2. The Wired Remote is already paired and ready to use.
3. The Foot Motor is connected to the Control Box in the indicated slot.
4. The Power Adapter is connected to the Control Box in the indicated slot.
The plug end goes in an electric outlet.
5. The Control Box is center of control.

1. Head Motor



2. Foot Motor



3. Wired Remote



4. Control Box

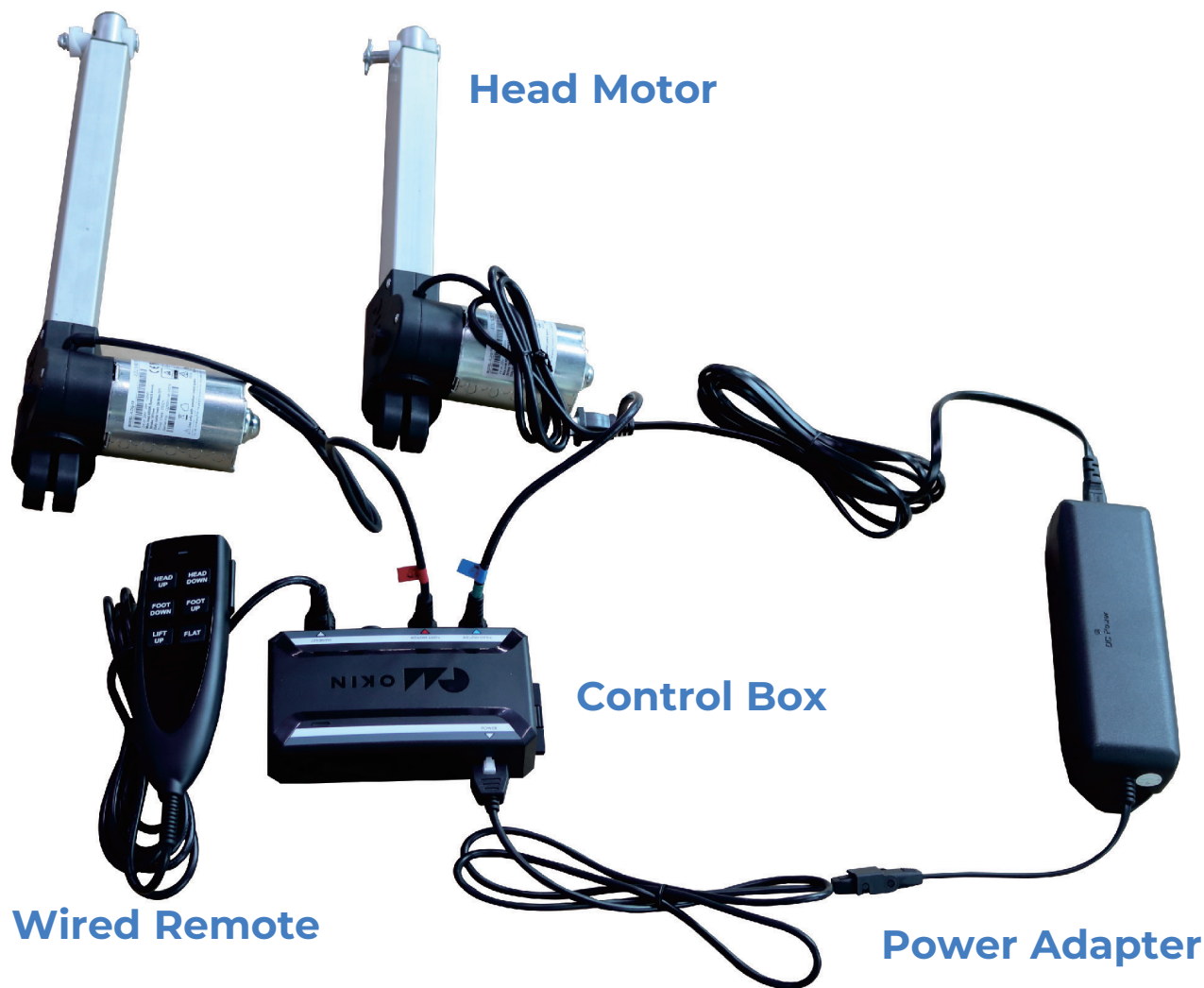


5. Power Adapter / Cable



Foot Motor

Head Motor



Wired Remote

Power Adapter

Input: AC100-240V,50/60Hz, 1.5A

Output: DC 29V 1.8A



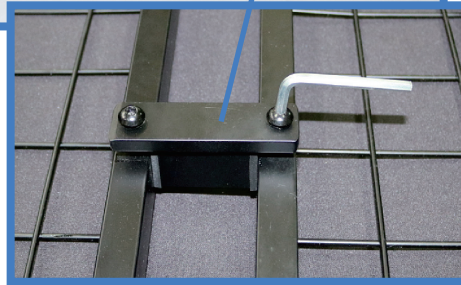
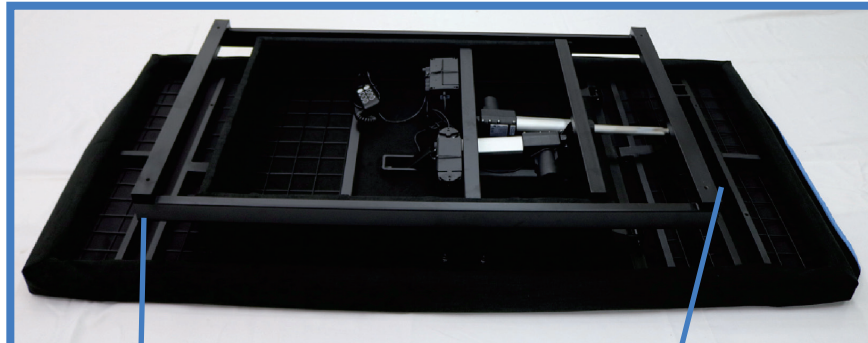
NOTE: Please press and hold the “FLAT” button on the remote every time when your UPBed™ Re-power on.

1. When there is no power, check to make sure all cords are connected properly and the plug is inserted securely into the power outlet. Test to ensure that the outlet has power.
2. In case of no power supply, purchase two 9-volt batteries and install them in the AC/DC power adapter as a battery backup. This will allow the base to adjust back to the FLAT position if the power goes out. Press the “FLAT” button to get the bed flat after installing the two 9-volt batteries.

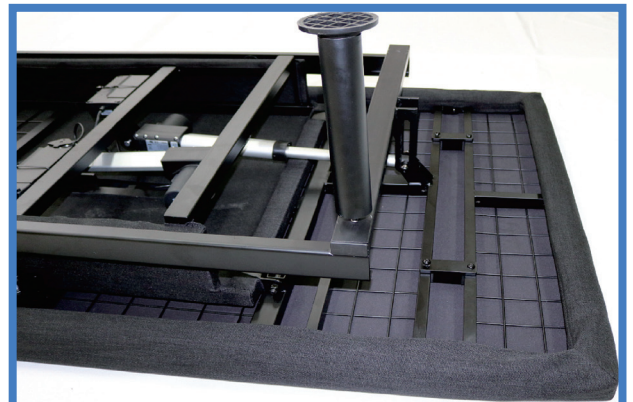


3. When there is power supply but the head or foot of the bed is not functioning, replace the motor.

STEP 1 Open the box and you will see the components in the pictures below:



STEP 2 Take the four metal brackets with the bolts and align them to the base where the A's are located, using the Allen wrench to fasten them to the frame. Make sure the bolts are all the way in and tightly secured.



STEP 3 Remove the siderail screws from the bed frame.



STEP 4 Use the supplied side frame insert on the metal frame as shown; then tighten the screws again.



STEP 5 Tighten 4 legs; then flip the bed and slide the 2 guardrails into place.



Any questions?

Call 1-800-958-8324

UPBed™ 12-Month Limited Warranty

Journey Health & Lifestyle warrants the frame and mechanical components to be free from defects in materials and workmanship for a period of twelve (12) months from the original purchase date. The originally supplied guardrails and mattress are all warranted to be free from defects in materials and workmanship for a period of six (6) months from the original purchase date. If within such warranty period the components or parts referenced in this paragraph shall be proven to Journey Health & Lifestyle's satisfaction to be defective, the product shall, at Journey Health & Lifestyle's option, be repaired or replaced with new or refurbished product components. In some cases, an installation kit with instruction may be provided to the owner to facilitate installation of a replacement product component. The warranty does not include any labor charges incurred in product component installation. The warranty period of the repaired or replaced product shall terminate with the termination of the warranty period for the original product. Journey Health & Lifestyle's sole obligation and your exclusive remedy under this warranty shall be limited to such repaired or replaced product.

Contact Journey Health & Lifestyle before sending any product for warranty repair or replacement. Do not send any product without our prior written consent.

Limitations and Exclusions:

This warranty does not cover damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, occupancy by more than one user and cargo weight above that specified in this Product Manual; improper storage; improper operation or failure to follow instructions according to this Product Manual; damage in shipment of the product (claims must be presented to the carrier); repair, attempted repair or modifications made by anyone other than Journey Health & Lifestyle; any unit on which the serial number has been defaced, modified or removed; normal wear items; any periodic maintenance; deterioration due to perspiration, corrosive atmosphere, or ground covering such as pine needles or crushed limestone dust, or other external causes such as punctures, extremes in temperature or humidity; damages related to lighting, food or circumstances beyond Journey Health & Lifestyle's control; or products subjected to commercial or institution use.

This warranty applies in North America only and is extended only to the original purchaser of the UPBed™ product when purchased directly from Journey Health & Lifestyle (USA) or an authorized reseller. The warranty is nontransferable beyond the initial purchaser. This warranty gives you specific legal rights and you may also have other legal rights which vary from place to place.

The foregoing warranty is exclusive and in lieu of all other express warranties, implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, and shall not extend beyond the duration of the express warranty provided herein. Journey Health & Lifestyle shall not be liable for any consequential or incidental damages whatsoever and disclaims any liability beyond the initial purchase price of the UPBed™ Product.

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1-800-958-8324