

## **WARRANTY - MOBILITY SCOOTER**

## TWELVE- MONTH LIMITED WARRANTY (FROM THE DATE OF PURCHASE).

- This warranty only applies to parts that are mandatory for operating the scooter.
- Tzora will cover, free of charge, any defected part which was identified by one of our authorized maintenance & service companies, after examination.

## SIX-MONTH LIMITED WARRANTY (FROM THE DATE OF PURCHASE).

The battery has a six-month warrant effective from the date of purchase.

## WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear:

- Plastic Shrouds
- Color fixing
- Motor Brushes
- Upholstery and Seating
- Brake Pads
- Tires and Tubes
- ♣ Fuses/Bulbs
- Circumstances beyond the control of Tzora
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Tzora
- Repairs and/or modifications made to any part without specific consent from Tzora
- **Exclusions also include components with damage or failure caused by:** 
  - Contamination
  - o Abuse, misuse, accident, or negligence
  - Battery fluid spillage or leakage
  - Use other than normal design specifications
  - o Improper operation, maintenance, or storage
- NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in